

Want to volunteer and help monitor the quality of health and social care services?

Free Training

Healthwatch's from across North, Central and East London are currently recruiting people to join its Enter & View project

What is Enter and View?

The Enter and View programme is an important part of the way Healthwatch's work. Volunteer Representatives can visit and report on premises where health and social care services are being used by residents such as hospitals, GP Practices and care homes for example.

The People We Need

This project has been commissioned to enable us to understand and reduce the barriers to inclusion. We are currently recruiting people with communication impairments such as:

- People who are Deaf or hard of hearing
- People with sensory impairments
- People who have acquired a brain injury
- People who have had a stroke
- Carers of people with communication impairments

By involving people with communication impairments who currently use health and social care services we hope to ensure greater feedback to the NHS and Local Authorities and take note of what is happening in places where problems have been reported, or where examples of interesting or good practice can be made known and publicised.

Training

Accessible support will be provided (BSL, loop, easy read, large print etc). Training dates and venues can be found overleaf.

Visits

Enter and View visits will take place in January and representatives will need to be able to commit to at least **one** visit date and further session. Visit dates will be confirmed at the training sessions.

(Continued overleaf)



Course Information & Time Commitment

In order to attend you must be resident in one of the 13 boroughs participating in the pilot project - Barking and Dagenham : Barnet : Camden : City of London : Enfield : Hackney : Haringey : Havering : Islington : Newham : Redbridge : Tower Hamlets : Waltham Forest

Training Dates & Venues:

Training will be available at two venues and consists of 3 sessions from 9.30am - 3pm each day.

ORT House, 126 Albert Street, London NW1 7NE

Session 1	Monday 30th November 2015
Session 2	Tuesday 1st December 2015
Session 3	Wednesday 2nd December 2015

NCVO, Society Building, 8 All Saints Street, London N1 9RL

Session 1	Tuesday 8th December 2015
Session 2	Wednesday 9th December 2015
Session 3	Thursday 10th December 2015

All applicants **MUST** attend and complete **ALL** 3 training sessions and be available for stated dates. We want to ensure a spread of people from across the Boroughs, so might not be able to guarantee a place for everyone who applies.

DBS check needed

All successful applicants must undergo a Disclosure and Barring Service (DBS) check, and will agree to have their names published as a Healthwatch Authorised Representative.

Expenses and payment

Reasonable out of pocket expenses can be claimed.

Refreshments and lunch will be provided

Interested?

**Contact Ian for more details ian@ianbeever.com
or text 07941 044991**